

XTIVIA VIRTUAL-DBA OVERVIEW



Eliminate database downtime and spiraling costs with XTIVIA's Virtual-DBA. In today's always-on business world, gaps in 24x7 on-call DBA support, neglected maintenance and security, or a stretched team struggling with overwhelming workloads can lead to costly disruptions and threaten business continuity. XTIVIA's Virtual-DBA provides the immediate, expert database administration you need, exactly when you need it, ensuring optimal performance, ironclad security, and significant cost savings without the burden of expanding your in-house team.

SUPPORTED PLATFORMS



WHO BENEFITS FROM VIRTUAL-DBA?

Need 24x7x365 database support but lack the internal resources or budget for a dedicated, round-the-clock team.

- **Struggle with recruiting, training, or retaining** experienced database professionals.
- **Experience frequent database performance issues or outages** impacting business operations.
- **Require specialized expertise** across a diverse set of database platforms (e.g., Oracle, SQL Server, MongoDB, AWS RDS) without hiring multiple specialists.
- **Are undergoing digital transformation** or migrating to cloud-based database services (AWS, Azure) and need expert guidance and management.
- **Seek to optimize their existing database infrastructure** for cost efficiency, scalability, and enhanced security.
- **Have an internal DBA team that needs supplementary support** for specific projects, vacation coverage, or advanced troubleshooting.

THERE IS A BETTER SOLUTION

The goal of Virtual-DBA is to provide a **cost-effective solution** for organizations seeking to optimize the security, management, maintenance, availability, and performance of their critical business systems, whether self-managed or cloud-managed (e.g., AWS RDS, Azure SQL Database). We accomplish this through a comprehensive remote DBA service offering, designed specifically to meet the needs of our clients for **Oracle®, DB2®, Informix®, MySQL™, PostgreSQL®, MongoDB®, MariaDB, SQL Server®, CockroachDB, AWS, and Azure.**

XTIVIA's Virtual-DBA service brings together a sophisticated suite of monitoring tools with the expert professional services of our team. This powerful combination enables us to be proactive in managing your environment, providing 24x7 on-call support, comprehensive project handling, consulting, and managing anything else you need a DBA to do to ensure your critical business information systems are fully optimized and maintained.

Cost Savings

- **Reduce database and cloud costs by an average of 40-60%.** This is achieved through:
 - **Optimized resource utilization:** Eliminating idle cloud resources and rightsizing your database instances to match actual usage, preventing overprovisioning.
 - **Reduced overhead:** Eliminating the need for full-time DBA salaries, benefits, training, and recruitment costs.
 - **Proactive issue resolution:** Preventing costly downtime and performance bottlenecks that impact revenue and operational efficiency.

Expert Support

- 24x7 access to database and cloud professionals for on-call support, project work, consulting, security audits, whatever you need

High Availability

- Ensure Near-Continuous High Availability:
 - **Minimize downtime:** Proactive 24x7 monitoring and rapid response to alerts significantly reduce the frequency and duration of database outages.
 - **Improve system stability:** Regular maintenance, performance tuning, and security patching contribute to a more robust and reliable database environment.

Centralized Expertise for All Your Databases

- Comprehensive support for Informix, Oracle, DB2 LUW, SQL Server, MySQL, MongoDB, MariaDB, PostgreSQL, CockroachDB, AWS, and Azure, all from a single, trusted provider

Web Portal

- Secure client access for ticketing and service metrics

Our team is online and available, always having your back when you need us and when you didn't know you needed us.

As a result of our open systems-based architecture, Virtual-DBA scales easily from supporting a single database instance to hundreds. In addition, the Virtual-DBA service can be customized to fit your business needs, whether supplementing your current staff or providing comprehensive database and cloud administration support. We are here for whatever you need, whether it's tending to production, development, test, or QA environments, or setting up or migrating to new environments.

KEY FEATURES

SERVICE AND SUPPORT LEVELS

Basic Service


Complete DBA and Cloud Coverage: Providing 24x7 on-call support, project/consulting, maintenance, management, and administration

Premium Service

Complete DBA and Cloud Coverage: Providing 24x7 on-call support, project/consulting, maintenance, management, and administration PLUS 24x7 Monitoring, Alerting, and Response

Custom Service

Support defined by you, based on your needs and budget



BENEFITS

Virtual-DBA can benefit your business and provide a return on investment in some of the following ways:

- The cost of database system downtime or of a poorly performing database system is difficult for an organization to measure. Virtual-DBA can **keep your system properly tuned**, even as your business or usage changes, by regularly monitoring critical database operation functions and statistics, ensuring system availability and trouble-free, optimum operation.
- The time spent finding a qualified candidate to fill a database management position can be ample. Virtual-DBA has a **staff of experienced professionals** available when you want or need them.
- The cost of a highly-skilled database management professional can be high. Virtual-DBA shares these professionals between a limited set of accounts. You get the **quality support** you want when you desire it.
- The problem of retaining or training your skilled professionals can get expensive. You no longer have to worry about your skilled professionals' training or retention cycle since Virtual-DBA has **expert staff working for you from our offices**.

XTIVIA Overview

XTIVIA is a proven technology integration and innovation company known for delivering leading-edge technology solutions to our client's specific requirements, regardless of project complexity. Our success stems from a demonstrated ability to deliver deep expertise via professional services, empowering clients to successfully, competitively, and profitably leverage their chosen technology. XTIVIA has offices in Colorado, New York, New Jersey, Texas, Virginia, and India.

Managing Your Databases
While you manage your
business.



US-based Since 1999
Providing Database
Managed Services and
more, with onshore
and offshore options.



Dedicated Certified DBAs
24x7 support, with an
average of 15+ years
of experience.



Flexible Contract Terms
Full-time 24x7 on-call
to on-demand DBA
Services